

INFORMATION REGARDING USERS' PERSONAL DATA PROCESSING PURSUANT TO EU REGULATION 2016/679 ("GDPR") - "CONTACT US"



DATA CONTROLLER

A.R.C. S.r.l.

Via Arzari, 6 - 35011 Campodarsego, (PD)

Telephone: +39 049 5565982 E-mail: info@arc-gas.it

("Company" or "Data Controller")

PURPOSES OF PROCESSING	LEGAL BASIS OF PROCESSING	DATA STORAGE PERIOD
The data provided by you when you fill in the form will be processed by the company to respond to your request for information about the Company and/or its products/services.	Execution of the contract to which the data subject is a party	5 years
The data provided by you when you fill in the form, will be processed, with your consent, for marketing purposes to send - by automated contact means (such as text, MMS, e-mail) and traditional means (such as telephone calls from operators and traditional mail) — promotional and business communications regarding services/products offered by the Company or notifications about corporate events, as well as market research and statistical analysis.	Consent (optional and can be withdrawn at any time)	Until consent is withdrawn

Once the abovementioned storage terms expire, data will be destroyed, deleted or rendered anonymous, in accordance with the technical procedures for erasure and backup.



COMPULSORY NATURE OF DATA PROVISION

The provision of data highlighted with an asterisk (*) on the data collection form is necessary to provide the information requested; therefore, the failure to indicate these data will make it impossible for the Company to respond to your request.



CATEGORIES OF DATA RECIPIENTS

Data may be communicated to subjects who operate as independent data controllers or processed, on behalf of the Company, by subjects appointed as processors, who are given adequate operating instructions. These subjects are essentially included in the

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Cap. Soc. i.v. Euro 45.000 - Cod. Fisc. / P. IVA IT 01007900283 - Reg. Imp. di Padova N. 01007900283

Società soggetta a direzione e coordinamento da parte di

SABAF S.p.A. con sede in Ospitaletto (BS) - Via dei Carpini, 1 - C.F. 03244470179

www.arc-gas.it - www.sabafgroup.com



following categories:

- switchboard operators;
- communication companies;
- companies that carry out maintenance on, and/or manage the Company's internet site.



SUBJECTS AUTHORISED TO PROCESS DATA

Data may be processed by employees of the Company's departments who are appointed to pursue the abovementioned purposes, and have been expressly authorised to process them, having received adequate operating instructions.



RIGHTS OF THE DATA SUBJECT – COMPLAINTS TO THE SUPERVISORY AUTHORITY

By contacting the Data Controller via e-mail at dataprotection@arc-gas.it data subjects may ask the controller to grant access to the data that concern them, their erasure, rectification of inaccurate data, integration of incomplete data, limitation of processing in the cases provided for in art. 18 GDPR, including opposition to processing in the event of legitimate interest of the controller.

Furthermore, in the case of processing based on consent or on a contract, and performed with automated means, data subjects have the right to receive the data in a structured, commonly used format that is legible on automatic devices, as well as, if technically feasible, have them communicated to other data controllers without impediment.

Data subjects have the right to withdraw the consent given for marketing purposes at any time and to oppose processing of data for the same purposes. The possibility remains, for the data subject who prefers to be contacted for the abovementioned purposes via traditional means, to express their opposition solely to receiving communications via automated means.

Data subjects have the right to make a complaint to the Supervisory Authority concerned, in the member state where they habitually reside or work, or in the state where the alleged data breach occurred.